

EUROPASS DIPLOMA SUPPLEMENT

TITLE OF THE DIPLOMA (ES)

Técnico en Atención a Personas en Situación de Dependencia

TRANSLATED TITLE OF THE DIPLOMA (EN)⁽¹⁾

Technician in Assistance to People in Need of Care

(1) This translation has no legal status

DIPLOMA DESCRIPTION

The holder of this diploma will have acquired the General Competence with regard to:

Assisting people in need of care, both at home and at the institutional level, in order to keep and improve their quality of life, performing caring, non-health, psychosocial and home management support activities, applying prevention and safety measures and regulations, and referring them to other services when necessary.

Within this framework, the PROFESSIONAL MODULES and their respective LEARNING OUTCOMES acquired by the holder are listed below.

“Organisation of the Assistance for People in Need of Care”

The holder:

- Interpreting assistance programs for people in need of care, relating the organisation and the operation model to the legal framework in force.
- Organises the intervention with people in need of care, selecting the strategies according to their characteristics and the guidelines of the intervention programme.
- Organises the necessary resources for the intervention, relating the context where the activity is developed to the characteristics of dependent persons.
- Manages basic documentation regarding assistance to people in need of care, relating it with the aims of the intervention.

“Social Skills”

The holder:

- Characterises the strategies and the techniques to fostering communication and social relationships with the environment, analysing the principles of social and emotional intelligence.
- Applies teamwork techniques, adapting them to the role played at a given moment.
- Applies conflict management and problem solving techniques, interpreting set guidelines for action.
- Assesses his/her degree of social competence to develop his/her professional duties, analysing their incidence on interpersonal and group relations.

“Characteristics and Demands of People in Need of Care”

The holder:

- Characterises the concept of personal independence, analysing the factors accounting both for its prevention and promotion, and for its degradation.
- Classifies the need of care in different degrees, as well as the required aids related to the ageing process, analysing the resulting changes and damages.
- Recognises the characteristics of people with disabilities, relating them to their degree of care and aid needed.
- Describes the diseases which cause the need of care, establishing their effects on the people suffering from them.

“Psychosocial Assistance and Support”

The holder:

- Organises the environment where he/she works, relating the psychosocial demands of people in need of care to the characteristics of the institution or home.
- Selects psychosocial support strategies and social relationship skills, analysing the needs and the characteristics of people in need of care as well as the working plan established.
- Applies psychological, rehabilitation and occupational training and maintenance techniques and exercises for people in need of care, following the intervention plan established.

- Characterises escorting techniques for social relationship and daily life management activities, relating the community resources to the demands of the people in need of care.
- Describes group animation strategies and techniques in the institution, analysing the demands of the people in need of care.
- Prepares information for informal carers, relating their demands and needs to the community resources.
- Assesses the monitoring of interventions and activities, relating the information drawn from various sources to the evaluation tools and protocols.

"Communication Support"

The holder:

- Relates alternative and augmentative communication systems to the person in need of care, assessing its specific difficulties.
- Performs communication support activities, describing aided alternative and augmentative communication systems.
- Performs communication support activities, describing not aided alternative and augmentative communication systems.
- Performs the monitoring of actions in support of communication, fulfilling the established register protocols.

"Home Support"

The holder:

- Organises the working plan for people in need of care at their homes, interpreting the established guidelines.
- Plans the management of the expenditure, relating basic management techniques to the requirements of the unit of coexistence.
- Organises the supply of the unit of coexistence, describing the characteristics of the products.
- Prepares the home maintenance for people in need of care, selecting the techniques and products on the basis of their quality, safety and hygiene.
- Selects the food which composes the menu, relating its characteristics and proportions to the established prescriptions.
- Applies basic cooking techniques along the food preparation process, relating them to the requirements of the user and established protocols.
- Performs the monitoring of the working plan for people in need of care at their homes, describing the established protocols.

"Healthcare"

The holder:

- Organises healthcare activities for people in need of care, relating those activities to the characteristics and demands of said people.
- Applies moving, handling and wandering techniques, analysing the characteristics of the person in need of care.
- Characterises healthcare activities, relating the requirements and characteristics of the person being cared with the guidelines established in the caring plan.
- Organises feeding and food intake support activities, selecting the required techniques, tools and aids.
- Performs the monitoring and control of healthcare activities, analysing the observation and register protocols.

"Hygiene Assistance"

The holder:

- Organises hygiene assistance activities for people in need of care and their environment, relating those activities to the characteristics and demands of these people.
- Applies hygiene and personal care techniques, analysing the demands and conditions of the person in need of care and his/her environment.
- Applies hygiene techniques in the environment, selecting the procedures and the materials on the basis of their efficiency, prevention and safety.
- Performs the monitoring and control of hygiene assistance activities, analysing the observation and register protocols.

"Telecare"

The holder:

- Organises the intervention itself in the telecare service, taking into account the characteristics and the technical equipment of the workplace.
- Applies management procedures for outgoing calls, using computer applications and telematic tools.
- Applies management procedures for incoming calls, following the established protocol and action guidelines.
- Performs the monitoring of incoming and outgoing calls, registering the problems and actions carried out, and producing the relevant report.

"First Aid"

The holder:

- Performs the initial assessment of the assistance in case of an emergency, describing the risks, available resources and the type of help needed.
- Applies basic life support techniques describing and relating them to the aim to be achieved.
- Applies immobilisation and moving procedures of the injured person, selecting the appropriate material means and techniques.
- Applies psychological support and self control techniques to the injured person and accompanying persons, describing and applying appropriate communication strategies.

“Professional Training and Guidance”

The holder:

- Selects job opportunities, identifying the different possibilities of labour integration, and the alternatives of lifelong learning.
- Applies teamwork strategies, assessing their effectiveness and efficiency on the achievement of the company's goals.
- Exercises rights and complies with the duties derived from labour relationships, recognising them in the different job contracts.
- Determines the protective action of the Spanish Health Service in view of the different covered eventualities, identifying the different types of assistance.
- Assesses risks derived from his/her activity, analysing the job conditions and the risk factors present in his/her labour setting.
- Participates in the development of a risk prevention plan for a small enterprise, identifying the responsibilities of all the agents involved.
- Applies protection and prevention measures, analysing risk situations in the labour setting of the Technician in Assistance to People in Need of Care.

“Business and Entrepreneurial Initiative”

The holder:

- Recognises the skills related to entrepreneurial initiative, analysing the requirements derived from the different job positions and business activities.
- Defines the opportunity of creating a small enterprise, assessing the impact on the performance setting and incorporating ethic values.
- Carries out the activities for the setting-up and implementation of a company, choosing its legal structure and identifying the associated legal obligations.
- Carries out basic administrative and financial management activities of an SME, identifying the main accounting and tax obligations and filling in documentation.

“On the Job Training”

The holder:

- Identifies the company's structure and organization relating it to the type of service provided.
- Applies labour and ethic habits in his/her professional activity according to the characteristics of the job position and the procedures established by the company.
- Performs operations to prepare the work activity applying techniques and procedures in accordance with established instructions and rules.
- Implements the activities included in the work plan, relating established instructions and rules with the application of procedures and techniques inherent to the activities to be developed.
- Complies with the health and safety criteria, acting in accordance with the hygiene and sanitation, labour safety and environmental protection regulations.
- Analyses the service provided relating the same to the quality criteria of the intervention procedure.

RANGE OF OCCUPATIONS ACESIBLE TO THE HOLDER OF THE DIPLOMA

The Technician in Assistance to People in Need of Care works in the sector of service provision to people in several fields: assistance, psychosociology and house management support.

The most relevant occupations or jobs are the following:

- Carer of people in need of care in different institutions and/or at their homes.
- Carer at mental health care institutions.
- Geriatric assistant
- Manager and deputy manager of institutions providing services to people in need of care
- Assistant responsible for the plant at rest homes for elderly people and people with disabilities
- Help at home assistant
- Home care assistant
- Family workers

- Special education Assistant
- Personal assistant
- Telecare operator

AWARD, ACCREDITATION AND LEVEL OF THE DIPLOMA

Name of the body awarding the diploma on behalf of the King of Spain: Spanish Ministry of Education or the different Autonomous Communities according to their areas of competence. The title has academic and professional validity throughout Spain.

Official duration of the education/ training leading to the diploma: 2000 hours.

Level of the diploma (national or international):

- NATIONAL: Post-Compulsory Secondary Education.
- INTERNATIONAL:
 - Level 3 of the International Standard Classification of Education (ISCED33).
 - Level _____ of the European Qualifications Framework (EQF__).

Entry requirements: Holding the Certificate in Compulsory Secondary Education or holding the corresponding access test.

Access to next level of education/training: This diploma may provide access to Higher Technical Cycles provided that an entrance exam is passed.

Legal basis: Basic regulation according to which the diploma is established:

- Minimum teaching requirements established by the State: Royal Decree 1593/2011, of 4 November, according to which the diploma of Technician in Assistance to People in Need of Care and its corresponding minimum teaching requirements are established.

Explanatory note: This document is designed to provide additional information about the specified diploma and does not have any legal status in itself. An Annex I may be added and will be filled in by the corresponding Autonomous Community.

INFORMATION ON THE EDUCATION SYSTEM

